

Red Dot Stores

Privacy Statement

Introduction

Red Dot Stores are bound by the National Privacy Principles.

We will only collect sufficient information to provide service to you. All information collected as part of our normal business will be held within a secure and safe environment. Only authorised staff will have access to this information at various levels on a “needs to know” basis.

Information We Collect

To provide the best possible service to you, we may ask for personal information such as your name, address, telephone number or email address. We use these details for laybys, refunds, gift vouchers, Internet Online purchases and where you have joined one of our mailing lists, to send you product information.

In addition, we may collect personal information through our video surveillance systems. We use this information to assist and detect theft and to ensure the safety of customers and employees.

In this privacy policy personal information means information or an opinion about a person whose identity is apparent, or can be reasonably ascertained, from the information or opinion.

Disclosure of Personal Information

We will use and disclose your personal information for the primary purpose of our business as a retailer.

We will not disclose personal information to a third party without your approval. Personal information may only be disclosed that is required under a State or Commonwealth law.

Security and Access of Personal Information

The personal information you provide to us will be kept confidential and secure and will not be accessible for unauthorised use, amendment or disclosure. You are able to access the personal information we hold at any time by contacting our Privacy Officer by phone or facsimile.

Ensuring Accuracy of the Personal Information

We will reasonable attempt to ensure the personal information we hold about you is accurate, up to date and complete. To assist us, please provide us with the correct information and inform us if your details have changed.

Red Dot Stores Complaint Process

If you have any concerns about the way Red Dot Stores has handled your personal information, please contact our Privacy Officer with your complaint. We will handle your complain promptly. If we have not handled your personal information in an appropriate way we take the steps to remedy your concerns promptly.